

Privacy Policy

Fern-Howard is committed to protecting your privacy and taking care with your personal data, therefore we conduct our business in compliance with applicable laws on data privacy protection and data security. This policy sets out how we will use information gathered when you visit our website.

Fern-Howard may change this policy periodically and without further notice by updating this page. You should check this page from time to time to ensure that you are happy with any changes. By accessing and using this website, you hereby agree to this Privacy Policy and all other policies shown within.

Collecting and Using Personal Information

Personal information is information such as your name, e-mail address or postal address which can be used to uniquely identify you. This information is gathered when you fill in the enquiry form.

You can visit our site without telling us who you are. It is only when you use our enquiry form that you will be asked to provide us with personal information.

Information gathered through this form will be held in a database at our offices and we are committed to ensuring that your information is secure. We do not share your information with any other parties.

We may use your information to provide you with a better service, to provide you with information which we think you might find interesting and to assist various marketing activities for Fern-Howard. You will only be contacted by the means you have declared happy to receive.

We shall remove you from our database of site users and stop sending you information upon request. Simply send us an e-mail to unsubscribe@fernhoward.com.

Collecting and Using Anonymous Information

We collect anonymous information about how you use the Fern-Howard website, e.g. pages viewed, average time spent on site, time of day the site was visited and other non-personal information. This information is in no way connected to any personal information you supply.

This information helps us to know what our users do, such as which pages are the most popular. We use it to continually review and improve our website.

Links

This website contains links to other sites. We are not responsible and do not accept any responsibility for the privacy policies and practises or contents of these websites.

Contact Us

If you have any questions regarding the Privacy Policy or you wish to change information or be removed from our database, please send an e-mail to marketing@fernhoward.com or write to us: Fern-Howard Ltd, 2 Newman Lane, Alton, GU34 2QR